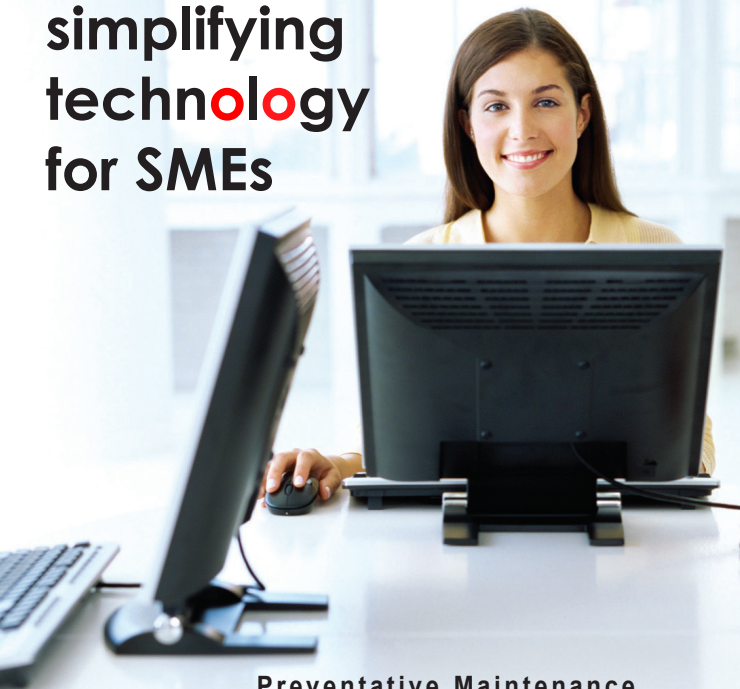


# simplifying technology for SMEs



Preventative Maintenance  
Technical Support  
Management Services  
IT Consulting  
Technology Solutions



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## THE TECHNOLOGY SPECIALIST FOR SMEs

We have decades of experience working with all sizes of IT departments within banking, insurance, legal, property, manufacturing and retail, plus a proven track record in establishing and growing successful technology companies. Our team is therefore uniquely positioned to assist SMEs like you in all aspects of supporting, managing and developing your information technology and communications systems.

## AREAS OF SPECIALISATION

Apart from our wealth of general experience in IT Operations and Communications, we offer specialist skills in the following areas:

- Wired and Wireless Networking
- Internet Access/Resilience
- Router, Firewall and Wireless Access Point Configuration
- Remote worker access and inter-site VPN connectivity
- Microsoft Domains and Active Directory
- Microsoft Windows, Office and Office365
- Microsoft Exchange
- Microsoft SQL Server
- Citrix and Systems Virtualisation
- Backup Strategy and Automation
- Document Management
- Document Imaging and OCR
- Time Recording
- Systems Integration
- Data and Applications Conversion and Migration

# Dedicated to simplifying technology and improving business for SMEs

**ALLOW US TO FOCUS ON YOUR TECHNOLOGY WHILST YOU FOCUS ON YOUR BUSINESS**

If you need help with maintaining or supporting your in-house technology, assistance with your IT and communications management or strategy, or you need new technology-oriented solutions for specific business problems, UA Technology Services has the know-how and expertise to solve your issues.

## TECHNOLOGY SUPPORT AND MANAGEMENT SOLUTIONS

- IT MANAGEMENT SERVICES
- TELEPHONE SUPPORT
- REMOTE DIAGNOSTICS/RESOLUTION
- ON-SITE SERVICES
- MANAGED WEB DOMAIN HOSTING
- EXPERT ADVICE
- EFFICIENT & DEPENDABLE

## TECHNOLOGY HEADACHES?



With today's rapidly developing technology it is often difficult to keep up with advances in the IT and communications industries, particularly for small to medium sized organisations. Employing full time staff with the necessary experience and skills within these fields can also be so costly that it is either prohibitive or results in undermanning. With over thirty years of solid experience in the IT and communications sector, we can reliably deliver solutions for your needs, whether they centre on technical support, staff cover, day-to-day management, or advice on IT strategy and new systems.

## tailored technology solutions for your business needs

### TECHNICAL SUPPORT

Is your organisation still of a size where it simply cannot justify the cost of employing its own technology support staff?

Do staff vacations and sick leave compromise your organisation's ability to provide adequate in-house support?

We will bridge those gaps for you with an effective yet affordable support plan, including packages designed to promote a smoother running operating environment for your users.

### IT MANAGEMENT

IT and associated technologies now play a pivotal role within SME's but the directors may prefer or need to focus their attention on the primary functions of the business. We understand how to assist our clients in the operations and management of their IT and communications environments without impairing their control, always using clear and straightforward language and ensuring that an appropriate level of our involvement is provided for their requirements.



### PREVENTATIVE MAINTENANCE

We see preventative maintenance as key to reducing incidents that require support. The timely installation of updates to software and anti-virus/malware definitions, alongside regular systems housekeeping, generates stability to minimise users' frustration and loss of productivity due to technical problems. So confident are we in deploying this approach that our standard preventative maintenance plans include all the telephone and remote technical support that you are likely to need, **completely free of charge!**

### IT CONSULTANCY

When your organisation faces specific business problems that could benefit from improvements in your technology, or you need guidance in developing your systems or your IT and communications strategy, rest assured that you can rely on the maturity of our experience to provide not only sound, but innovative advice as we collaborate with you in moving your organisation forward.



## WE ARE ALREADY LOOKING AFTER A DIVERSE CUSTOMER BASE. WE CAN HELP YOU TOO!

Working with sole traders through to household name corporates, UA Technology Services has experience and skill you can rely on. Why not call us today on 020 3012 9901 to discuss how we could help make a difference for you and your organisation?